

TOWN OF NEWPORT

Dennis Barber, Mayor
Charles Shinn, Mayor Pro Tem

Council Members
David Heath
Mark Eadie
Danny Fornes
Bob Benedict



Bryan R Chadwick, Town Manager

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For Immediate Release
April 6, 2020

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Town of Newport Press Release

Newport, NC - In light of the increasing risks associated with COVID-19, on March 31, 2020 Governor Cooper issued Executive Order No. 124 Prohibiting Utility Shut-Offs, Late Fees, and Reconnection Fees for at least 60 days. Therefore, the Town of Newport will not disconnect service, apply late fees, or reconnection fees to any Water/Sewer accounts for at least 60 days from March 31, 2020.

Customers are still responsible for their regular Water/Sewer charges while this Executive Order is in effect. The executive order only eliminates additional fees and penalties being charged to the account; it only suspends disconnections. Customers are encouraged to pay what they can during this time to avoid a large past due balance. Once the Governor's Executive Order is lifted Water/Sewer customers with a past due balance subject to disconnection will have the option of setting up a payment plan, up to 6 months, to pay off the balance owed to the Town of Newport for Water/Sewer service.

If you have any questions or concerns, please call or email town staff. Please remember, because of limited staffing, it may take longer to respond to your requests.

Again, we want to encourage all our citizens to follow federal, state, and local recommendations during this state of emergency. Hopefully, the more we encourage social distancing and institute other preventative measures, the quicker we can return to our normal everyday activities.